

Boarding Policies

No personnel are on the premises overnight. Pets will be admitted & discharged ONLY during regular office hours.

We require a credit card number to hold boarding reservations. One night's fee will be charged to the account if we are not notified at least 72 hours before any cancellations. Boarding fees are due in full the time of dismissal.

Preventative Care Requirements:*

Dogs:

Rabies: puppy vaccine, booster one year later, then every 3 years

DHPP: initial series, booster one year later, then every 3 years

Bordetella: every 6 months

Heartworm Test: every 2 years while on preventative or every 6 months if not on preventative

Fecal Screening: every year

Flea/Tick Preventative: monthly application performed by us or proof of purchase required

Cats:

Rabies: kitten vaccine, booster one year later, then every 1 or 3 years

FVRCP: initial series, booster one year later, then every 3 years

Leukemia: initial series, booster one year later, then every 3 years, only required for outdoor cats or for cats living in households with outdoor cats.

Flea/FIV Test: at least one negative test for indoor kittens and adult cats during their lifetime. Test required once yearly for outdoor cats or for cats living in households with outdoor cats.

Fecal Screening: at least one negative test for indoor kittens and adult cats during their lifetime. Test required once yearly for outdoor cats or for cats living in households with outdoor cats.

Flea/Tick Preventative: monthly application performed by us or proof of purchase only if outdoors

***We recommend vaccinations be administered at least 7 days prior to boarding.**

Dogs and Cats exempt (i.e. age, medical conditions) from any preventative care requirements must provide proof from their veterinarian or be determined exempt by our trained nursing staff.

We require a short exam (no charges) by a veterinarian technician or trained assistant and history for each pet before they are allowed to board to ensure excellent boarding and medical care.

Both dogs and cats must provide proof of a veterinary exam within the last 12 months. Pets requiring examinations must see a veterinarian **prior to boarding**.

We will make every effort to keep our boarding, grooming, and hospital environment safe and clean. However, occasionally pets become ill or injured and require immediate attention. We will make every reasonable attempt to contact the owner/agent prior to treatment. However, any animal that requires emergency or immediate veterinary attention will receive it from your designated veterinarian or one of our veterinarians at our discretion, and at the owner's expense.

We reserve the right not to board pets if they are aggressive, sick, females "in-heat", not current on preventative care, less than 12 weeks of age, or for other reasons based on the discretion of the staff.

Pets boarding must check out by 12 noon. Pets checking out after 12 noon will be charged 50% of one night's rate if checking out by 2 p.m. or a full night's rate if checking out after 2 p.m.

Owner/Agent Signature: _____

Date: _____